

# CareTrak®: AI-Powered Clinical Decision Support at the Point of Care

## Executive Summary

Physicians spend up to 6 hours daily navigating EHR systems, falling short on delivering the best patient care. This time spent on administrative tasks directly impacts the quality of patient interactions and, CareTrak® transforms this reality by serving as an AI-powered point-of-care solution that puts comprehensive patient data at providers' fingertips in just a few minutes.

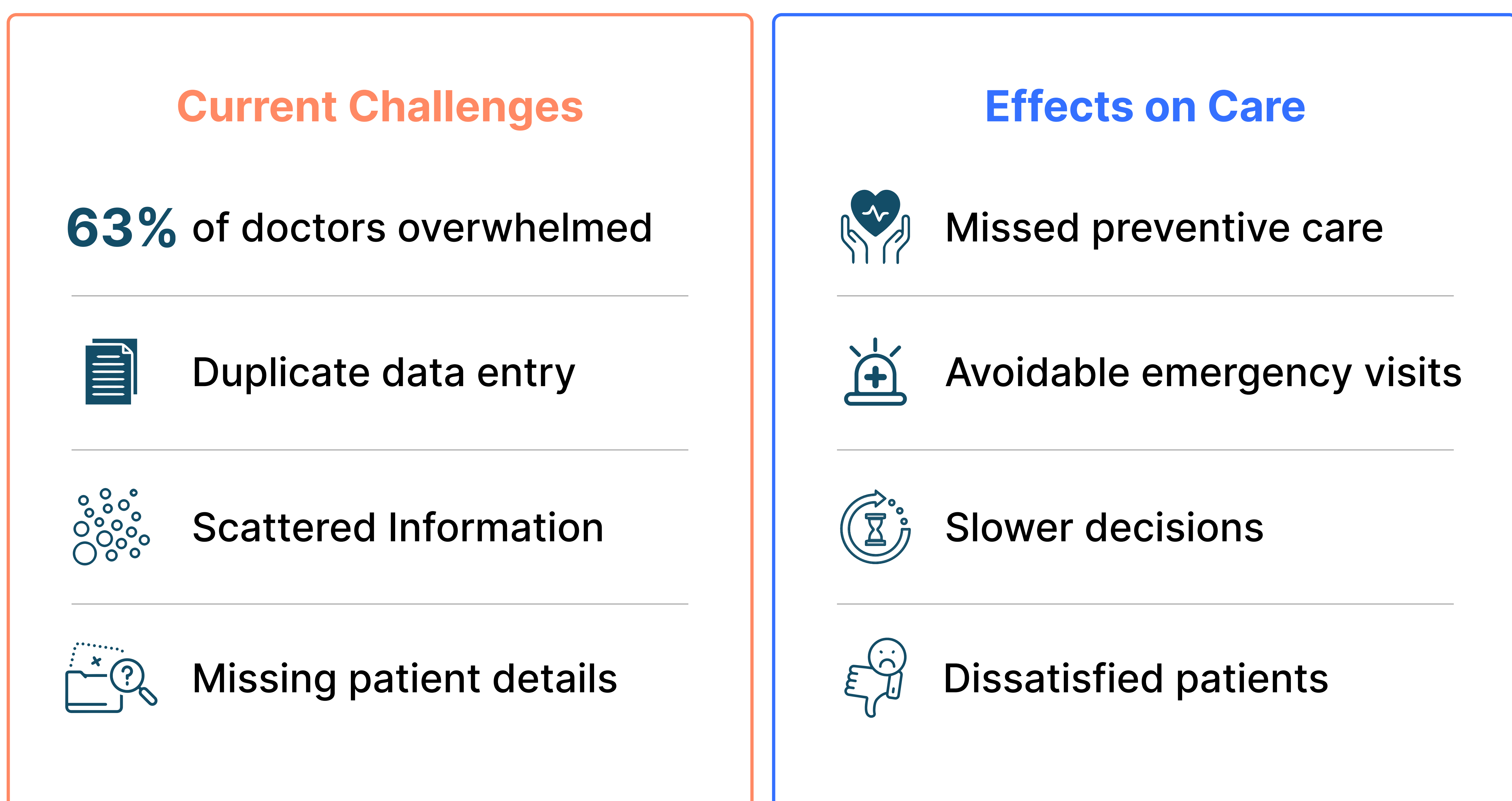
As a seamlessly integrated clinical decision support tool, Persivia CareTrak® empowers healthcare providers to make informed decisions efficiently while reducing administrative burden. By consolidating disparate data sources into a unified longitudinal patient record, CareTrak® enables providers to close care gaps, complete pre-visit planning, and address missing HCC opportunities in a few minutes – leaving more time for meaningful patient interactions. Through its advanced AI capabilities and intuitive interface, CareTrak® not only streamlines workflows but also enhances the quality of care delivery, ultimately leading to better patient health outcomes and improved provider satisfaction.



# Introduction

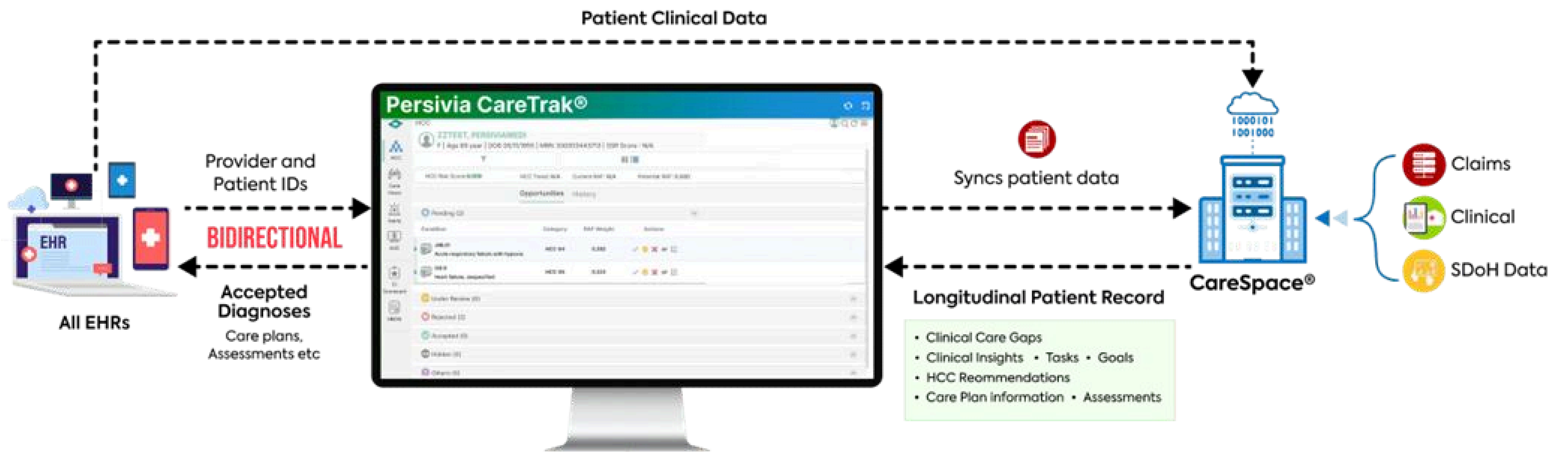
The heart of healthcare lies in the relationship between physicians and their patients. However, this crucial connection is increasingly fragmented by overwhelming administrative demands. Physicians face multiple challenges daily. The task of standardizing data from multiple sources and processing unstructured information further compounds these issues, leading to missed opportunities in risk adjustment and compromised care quality.

## Healthcare Challenges Today



Healthcare providers need a unified solution at the point of care that enhances their existing EHR systems rather than replacing them. CareTrak® meets this need by seamlessly integrating with current EHR systems. It streamlines clinical workflows by using AI to deliver comprehensive patient insights instantly, helping physicians make informed decisions efficiently.

# Persivia's CareTrak®: Intelligence at the Point of Care



## A Complete Patient Picture at Physicians' Fingertips

CareTrak® seamlessly integrates with any Electronic Health Record (EHR) system, providing physicians with a comprehensive view of their patients' health journey at the point of care. This EHR-agnostic solution eliminates the need for multiple logins and repetitive documentation, allowing providers to focus on what matters most – patient care.

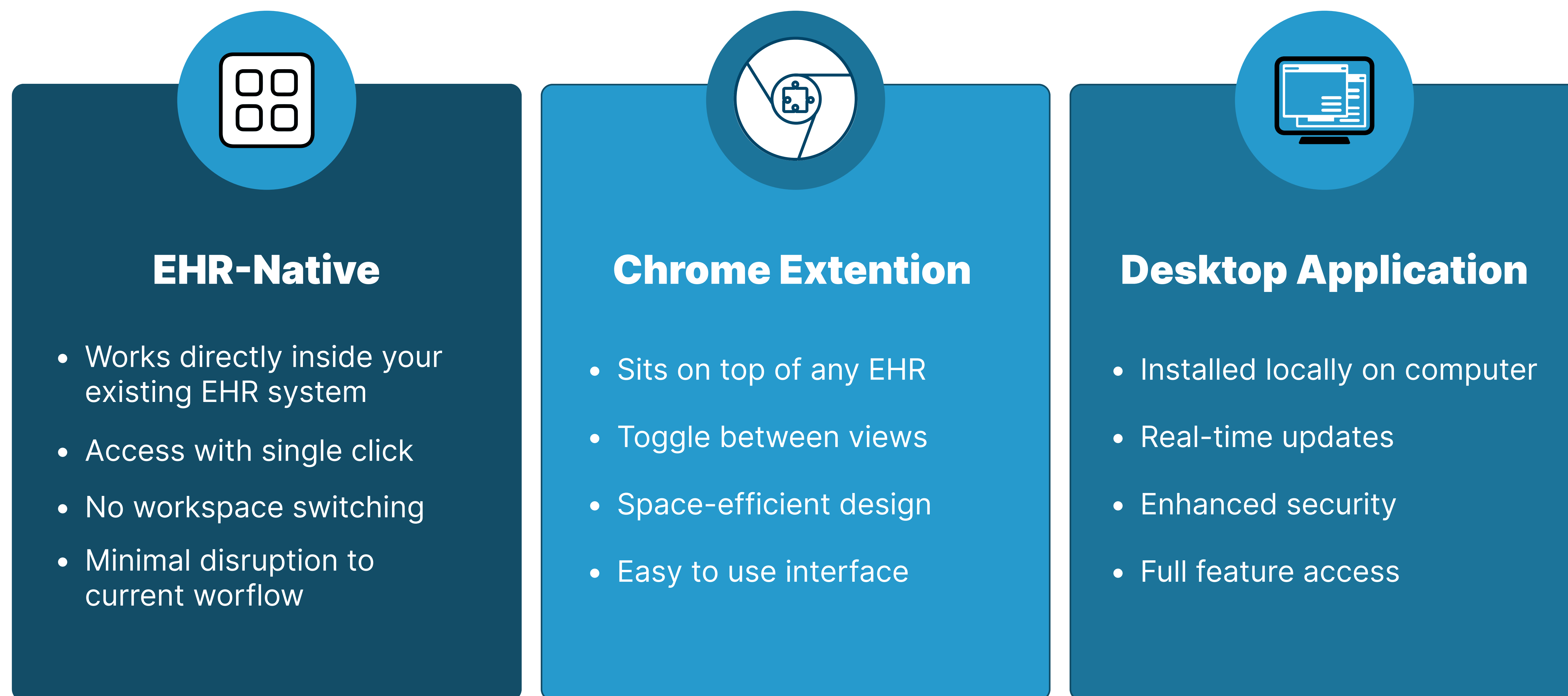
## EHR Integration Methodology

CareTrak®'s EHR-agnostic integration framework seamlessly connects with virtually any EHR system through a sophisticated approach, ensuring healthcare providers have instant access to critical patient information.

✓  
CareTrak® connects with  
over 80 EHRs

✓  
Bidirectional connectivity with  
over 18 largest EHRs

# CareTrak® EHR Integration Methodology

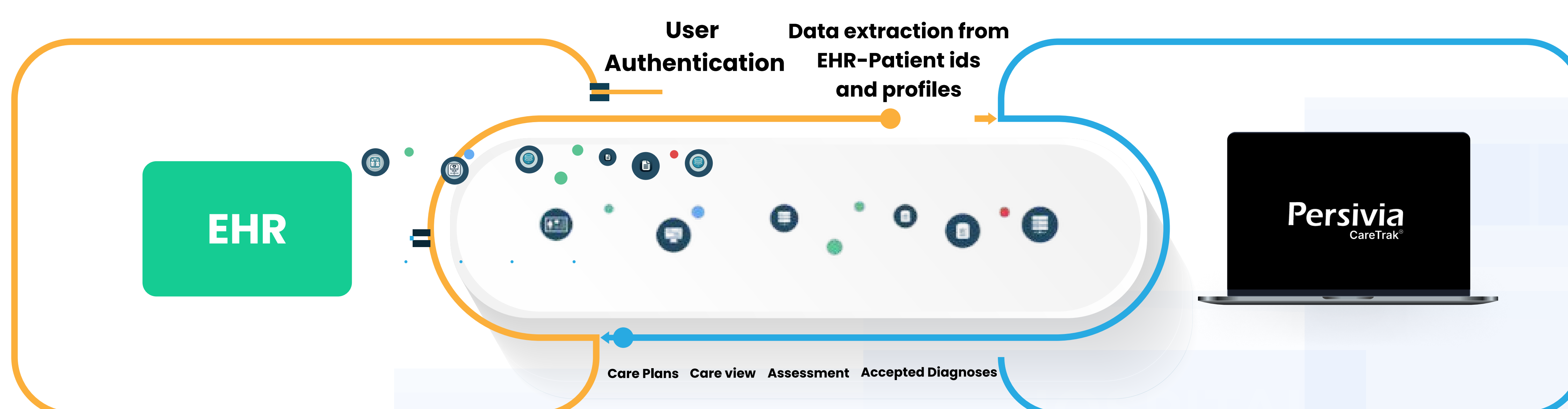


## Bidirectional Connectivity

CareTrak® connects directly with major EHR systems (Centricity, CGM, CPSI, Cure MD, Cyfluent, eClinicalWorks, Elation, eMDS, eMedicalPractice, Cerner, Athena, EPIC, eCW, GEMMS, Lytec MD, Mac Practice, MC KESSON, Medical Notes, Medent, and Veradigm), allowing seamless two-way data exchange. This integration eliminates double documentation and ensures providers have instant access to accurate patient information, improving both workflow efficiency and care quality.

**With Native Bidirectional connectivity, CareTrak writes back into your EHR.**

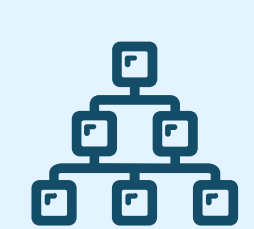
**No more double documentation, no more burnout!**



# CareTrak® Modules

CareTrak® offers a flexible, modular approach to healthcare technology implementation, empowering organizations to activate only the specific modules that align with their needs and objectives. This customizable framework means healthcare providers aren't locked into a one-size-fits-all solution – instead, they can select and implement individual modules that address their unique challenges, scale their implementation over time, and maintain cost-effectiveness by investing only in the capabilities they'll actively use.

## Flexible, Modular Approach - Choose what you need



### HCC Opportunity

- Identifies missed diagnoses
- Optimizes coding accuracy
- Ensures proper risk adjustment



### Care View

- Complete patient dashboard
- Visit details and vital signs
- Screening requirements



### Care Gaps

- AI-powered gap analysis
- Proactive care alerts
- Preventive care tracking



### Care Plan

- Next-best-action guidance
- Evidence-based decisions
- Streamlined planning



### HEDIS Scorecards

- Real-time performance metrics
- Population health tracking
- Detailed monitoring



### Pre-Visit Planning

- Consolidated appointments
- HCC recommendations
- Organized alerts



### Program Enrollment

- Easy enrollment management
- Status tracking
- Referral monitoring



### Messaging

- Secure team communication
- CDI team collaboration
- Coordinated care delivery



### Clinical Integration Score

- Performance tracking
- Year-over-year comparison
- Quality improvement metrics



### Quality Management

- Quality gap identification
- Multiple program support
- Unified quality platform



CareTrak® has seamlessly integrated into our providers' daily workflow through its EMR installation. With single sign-on capability, our physicians can stay within their EMR while accessing critical information. The ability to display HEDIS gaps in care directly on the Care View card during patient visits has kept our providers fully engaged without disrupting their workflow. This level of integration has been transformative for our clinical efficiency.

**Kim Hamm, VP Clinical Operations**  
McLaren Physician Partners



CareTrak® has eliminated our manual workflow challenges completely. Previously, we spent countless hours compiling and presenting potential conditions. Now, everything is automatically consolidated into a single, comprehensive list in CareTrak®, incorporating insights from both payer data and our CDI position. This automation has transformed how we work.

**Ariana Vanin**  
Head of New Product and Services, Sanitas

## Conclusion

In today's healthcare landscape, the divide between administrative demands and quality patient care continues to widen. CareTrak® bridges this gap by offering more than just another technology solution—it delivers a transformative approach that puts physicians back in control of their time and expertise.

By seamlessly integrating AI-powered intelligence with existing EHR systems, CareTrak® eliminates traditional friction points in healthcare delivery. The platform's ability to consolidate fragmented data, automate routine tasks, and deliver actionable insights at the point of care has proven invaluable across diverse healthcare settings.

The results are clear: improved provider satisfaction, enhanced patient care, and streamlined operations that drive better outcomes.